Travel Document Requirements

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⚠ IMPORTANT | Travel Document Requirements

Travel document requirements vary depending on the passenger's **nationality, itinerary and destination/transit country**.

In addition to the primary travel document, passengers may be required to provide a **secondary travel document**, such as a visa, HKID, Home Return Permit or Taiwan Compatriot Permit.

Please ensure all required travel documents are entered correctly before Online Group Check-in (OLGC). Refer to **TIMATIC / applicable immigration requirements** for destination-specific requirements.

Travel Document Requirements

Scenario	What needs to be added in OLGM
General passenger	**Primary travel document**, normally passport, including nationality/country of issue, document type/number, expiry date and DOB.
Hong Kong resident using 回鄉證 / Home Return Permit and arriving in or transiting Hong Kong:	**Primary Travel Document**: CC – Home Return Permit (回鄉證) **Secondary Travel Document**: I – Hong Kong Identity Card (HKID)
Taiwan passport holder travelling to Mainland China	**Primary Travel Document**: Taiwan Passport **Secondary Travel Document**: Taiwan Compatriot Permit (台胞證)
Visa-Required Destination	**Primary Travel Document**: Passport **Secondary Travel Document**: Visa
USA destination	Destination address is mandatory in OLGM. The guides specify country, street, city, state and ZIP; the later email confirms users cannot proceed if the required USA destination-address information is incomplete.
Other secondary documents	OLGM guidance lists secondary-document options such as Alien Card, US Permanent Resident Card and Visa.
For passengers travelling to the USA, a Destination Address is mandatory.	Enter the following information: • Country • Street Address • City • State • ZIP Code
For passengers arriving, departing or transiting through the UAE	UAE requirements require collecting passenger contact information.